Software Instructions for Non-Recommended Laptops (Summer 2008)

Note: if you have one of the recommended laptops, you do NOT need to do this!
All of this is pre-installed on the recommended Windows Laptops and will be installed on Macs during workshops.

Network Registration – If you are on campus, the first time you connect to our network using your ethernet or wireless, you will need to complete a network registration page. It will come up automatically the first time you open a browser.

If you have other **Antivirus Software** and would like to use the site licensed McAfee Enterprise 8.5 instead, you need to
- Download the new installer. Go to http://download.clemson.edu. Click on Windows, download McAfee 8.5i, Save to your desktop (you'll need your Clemson user name and password). It is a good idea to disconnect from the network before proceeding.
- Uninstall all other antivirus software. Go to Control Panel, Add/Remove Programs, and remove everything associated with your old antivirus software. If you had Norton, be sure to remove Live Update and Live Reg!
- Reboot
- Use the new installer to install McAfee – selecting 'perpetual' (not one year)
- Connect and update McAfee

Update your Windows. If you can connect to the internet, open Internet Explorer and click on Tools, Windows Updates. Follow the instructions to perform all critical updates.
Make sure there's a password on all Administrator Accounts. Go to Start, Control Panel, User Accounts to add or change a password.

Preferred Method to Install Software: You can use the **CU Clemson Software Installer** to install the rest of the software, or follow the instructions below to get to the individual packages. This can be done at home over the summer if you have a high speed internet provider.   The CU Software Installer can be found at http://www.clemson.edu/SoftwareInstaller. You will need your Clemson user name and password.   Save the installer to your desktop then run. When you are finished, you can remove it. We recommend installing one program at a time. Some programs most students use include MS Office, Novell, WS-FTP, Adobe Acrobat Reader, SSH, WinRAR, Plug-Ins (Shockwave, Flash, Quicktime, Breeze). Some others you may need are Maple (used by calculus and physics classes), Matlab (engineering), Mintab (business), and Data Studio (engineering).   Many of these are also available at http://download.clemson.edu (available from any internet connection) or http://www.download.com or from the S: drive (once Novell is installed and you are on campus).

Altnernate Method to Install Software:

Novell (Clemson network client) – If you would like easy access to your U: drive (for your personal web page and backups), S: drive (software) and network printing, you may install a Novell client on your laptop. To download and install it, go to http://download.clemson.edu. Select Windows, Netware Client for Windows. Download and run Novell Netware Client. When you boot, you will need to make sure Workstation Only is checked. You will put in your Windows user name and password.

If you want to access Novell resources ON CAMPUS, you may right click the red N in the lower right hand corner. Click on LogIn and put in your university user name and password. Under tree put clemsonu, under context put the first letter of your user ID.students.clemsonu.

Mozilla Firefox – We recommend that you visit http://www.download.com and download/install the newest version of Mozilla Firefox!!! All students need at least two browsers!

Microsoft Office – If you do not have Office installed on your computer, you have five choices: 1) Go to the library and borrow the CD from the Reserves Desk long enough to install it, 2) Purchase a CD from the CCIT Support Center ($12 Tiger Stripe only), 3) Borrow a CD from the CCIT Support Center (must bring laptop and install while in the office – cannot remove CD from office) or 4) Use the Software Installer or 5) Log on to Novell and install from the S: drive.   If you are on campus and logged on to Novell, the Office CDs can be found at s:\Software\Licensed\MSOffice After you install Office, be sure to go to http://www.microsoft.com and complete the updates on it.

Outlook – we recommend that you use Outlook for email at Clemson. It is a part of Office 2007 or Office 2003. If you're an expert, the incoming / outgoing server is mail.clemson.edu. See http://ccit.clemson.edu/resources/solution_guides/OutlookConfig2.php for more information about Outlook settings for students. If you are away from your primary computer, you can also see your email at http://webmail.clemson.edu.

Students in **College of Engineering and Science** also need three programs which they can install when on campus and attached to Novell:
Data Studio, Matlab, and Maple.   Look under s:\software for these applications. These are also available in the CU Software Installer.

Wireless – For the first time in 2008, the new wireless CUID will be Tigernet. It will not require a WEP key. Users will simply have to supply a valid Clemson user name and password the first time they log in. For users with Windows Vista, there will be no settings required. For users with Windows XP, there are a few settings which can be found on http://www.clemson.edu/laptop under the FAQ.

We encourage you, if you live near Clemson, to visit the CCIT Support Center to have your key installed BEFORE move in weekend in August. The Support Center is open 7 AM – 10 PM Monday-Friday and noon – 10 PM Saturday-Sunday all summer. See http://www.clemson.edu/laptop for more information on laptops at Clemson.