SkillPort Quick Start



Logging into the site

- 1 Open your web browser
- 2 Type http://www.clemson.edu/elearning/ in the address line and press Enter.
- 3 Click the Login to SkillPort button.
- 4 The SkillPort site is displayed.

Accessing Learning Events via the Catalog

1 Click the Course Catalog tab

The Catalog page is displayed. SkillPort presents learning events in an expandable catalog of assigned content. Content can be organized in standard curricula, by certification path, or in a Learning Program.

2 Click the hyperlink text next to the folder icon to view the selected items displayed in the catalog To view the contents of the catalog, click through the catalog hierarchy. A breadcrumb trail at the top of the course information panel will show you where you are.

Communication Curriculum:

To access a learning event, select the hyperlink title text next to the icon.

Working Effectively with Customers

Clicking on the learning event title displays the Information Page for that learning event. When accessing courses, links to any associated Job Aids and Skillbriefs are found at the bottom of the page.

From the top of the Course Information page, click Play this course

The course will open in a separate window.

Using Search and Learn to access Learning Events

In the SEARCH-and-LEARN panel, type a keyword or phrase in the Search for field

Select a learning event category from the **Category** drop-down list

If desired, and is available, select a language from the **Language** drop-down list



2 Click Search

Search results appear below the Search and Learn panel. If you searched for all categories, the results will be grouped by category. The results will be ordered according to relevance, as indicated by a thermometer icon

- 3 You can narrow your search by searching within the returned results
- Click the Related Search button to display a list of learning events that relate to the event you have selected.
- 5 From the main search results page, click the "View more" link to display more search results in that category View more Courses



Search these results for:

Search

The Related Search button appears in the left panel above Related Resources once a learning event summary page is displayed. The

Additional search results are displayed in the main pane. Related Results arranged by category are displayed in the left pane.

related search results are displayed in the left pane.



Navigating courses



When you launch a course, the course menu displays.

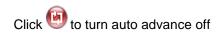
Click to page forward in the course

This button also begins a topic from the Topic Intro page. The page control buttons are only active when you are playing course content or actively taking tests.

Click to page backward in the course

Click to turn on auto advance

When auto advance is enabled, pages that don't call for user interaction will automatically advance to the next page when the audio has completed playing. When a page is displayed that includes interactions, auto advance will stop. **Note**: this feature is not available for all content.



Click to display the Learning Points dialog

Click to display the caption box

Click to display the resources dialog

Click to access the course menu screen



If auto advance is off, you have to navigate to the next page by clicking the Next Page button.

Use the Learning Points dialog to view and navigate to the learning points in the selected topic. You can also move to the previous topic and next topic from the Learning Points dialog.

The caption box is to support narrated animation. This feature is not available for all content.

The Resources dialog displays a list of links to additional resources. The list of links in the dialog will change depending on the assets available for the specific content.

You can return to the course menu from any of the content pages or tests. The course menu displays the hierarchy of the course down to the topic level. It contains links that allow you to go directly to a particular topic or take a specific lesson test.

The Return to Bookmark button replaces the Begin Course button once you launch any topic or test.