Low Recording Volume Issue on Windows Laptops:

- 1. Click on the Start Menu.
- 2. Click on Control Panel.
- 3. If you are in Classic View double-click on Sounds and Audio Devices and if you are in Category View single-click on Sounds, Speech, and Audio Devices; Then single-click on Sounds and Audio Devices.
- 4. Click on the Audio tab at the top of the Dialog Box.
- 5. Under the Sound Recording heading click on the Volume button.
- 6. Raise the volume for the speakers and microphone to a high setting and make sure the selection box for Microphone is checked.
- 7. Select the Options menu.
- 8. Select Advanced Controls.
- 9. An Advanced button appears under the Microphone column. Click on it.
- 10. Under the Other Controls heading check the checkbox beside the Microphone Boost option.
- 11. Click Close.
- 12. Close the Recording Control Dialog Box.
- 13. Click OK to close the Sounds and Audio Devices Properties.
- 14. Close the Control Panel.