



BILLING RATES - FY 13/14

DEPARTMENT NAME :
TigerOne Card Services

VICE-PRESIDENT AREA :
Student Affairs

DESCRIPTION OF COMMODITY OR SERVICE :	UNIT OF BILLING	FY 13/14 RATE	CUSTOMERS BEING SERVED
System Maintenance Includes:			
Server Utilization Fees Transaction System			
Level 1 (1 million or more transactions)	per year	\$100,000.00	Dining Services
Level 2 (100,000-999,999 transactions)	per year	\$15,000.00	Laundry & Vending
Level 3 (25,000-99,999 transactions)	per year	\$5,000.00	Athletics & University Bookstore
Level 4 (1-24,999 transactions)	per year	\$400.00	Campus Depts. And Auxiliaries
Software Add-On's			
Bookstore Interface	per year	\$3,300.00	University Bookstore
UnipriNT	per year	\$3,300.00	CCIT
TIA interface	per year	\$3,300.00	Campus Depts. And Auxiliaries
Equipment Fees			
Initial Location Setup Fee (requires several days of planning, equipment installation and configuration)	per setup	\$3,000.00	Campus Depts. And Auxiliaries
Micros WS5	per year	\$1,150.00	Campus Depts. And Auxiliaries
Aero Terminal	per year	\$500.00	Campus Depts. And Auxiliaries
Micros UPC Bar Code Scanner	per year	\$225.00	Campus Depts. And Auxiliaries
Cash Drawer	per year	\$75.00	Campus Depts. And Auxiliaries
Receipt Printer	per year	\$175.00	Campus Depts. And Auxiliaries
LR3000 Laundry Reader	each	\$350.00	Campus Depts. And Auxiliaries
C2005IP Copy Reader	each	\$250.00	Campus Depts. And Auxiliaries
MR5 Turnstile Reader	each	\$175.00	Campus Depts. And Auxiliaries
Micros Scale	each	\$175.00	Campus Depts. And Auxiliaries
Equipment Reader Rental - Non Student Group	per day	\$50.00	Campus Depts. And Auxiliaries
Equipment Reader Rental - Student Group	per day	\$30.00	Student Organizations
Equipment Programming, Setup and Payment - Non Student Group	per event	\$75.00	Campus Depts. And Auxiliaries
Equipment Programming, Setup and Payment - Student Groups	per event	\$25.00	Student Organizations

Software, Support & Maintenance Fees

* charged per equipment item leased (see above list) or purchased (includes Laundry and Coke readers)



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Connection Fee (TigerOne Transaction System Network)	per year	\$150.00	Campus Depts. And Auxiliaries
Maintenance Fee * charged per POS, Privilege or Activity reader device attached to TigerOne Transaction server (all hardware to be provided by TigerOne unless vending, copy or Laundry)	per year	\$150.00	Campus Depts. And Auxiliaries
Administrative Fees:			
Dining Services (Transaction)	per year	\$150,000.00	Dining Services
Athletics / Summer Camps & Conferences (Transaction)	per year	\$7,000.00	Athletics & Housing Summer Camps & Conferences
Special Card / Visitor Group Credit Plan Programming	per event	\$25.00	Campus Depts. And Auxiliaries
Technical Support Fees (Transaction and Card Access)			
Technical Support and Installation time (plus parts)	per hour	\$60.00	Campus Depts. And Auxiliaries
Systems Administration Support (plus parts)	per hour	\$60.00	Campus Depts. And Auxiliaries
Server / System Automation Programming for TigerOne Transaction or Card Access (Software plus parts)	per hour	\$75.00	Campus Depts. And Auxiliaries
Transaction Fees:			
TigerStripe Sales	each	\$0.03	Campus Depts. And Auxiliaries
PawPoints Sales (1 PawPoints = \$1.00) (used with Meal Plan)	each	\$0.03	Campus Depts. And Auxiliaries
Other Fees:			
Replacement ID Card - Lost	each	\$30.00	TigerOne Cardholders
Replacement ID Card - Stolen	each	\$20.00	TigerOne Cardholders
Replacement ID Card - Damaged	each	\$20.00	TigerOne Cardholders
Replacement ID Card - Normal Wear n' Tear	each	\$0.00	TigerOne Cardholders
Meal Plan Drop Fee	each	\$40.00	TigerOne Cardholders
Meal Plan Change Fee	each	\$40.00	TigerOne Cardholders



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International Student Identification Cards - On-site Processing	each	\$30.00	Clemson Students
Passport Photos Only - Sheet of 2	each	\$10.00	Clemson Students
Special Card Mag Stripe Only / Visitor groups - covers expense of card only	each	\$1.00	Campus Depts. And Auxiliaries
Temporary Proximity Card	each	\$15.00	Campus Depts. And Auxiliaries