

International Services uses an express mail service that will allow you to receive your documents via FedEx, DHL or UPS within 3-5 days. Requesting your immigration documents through express mail is at YOUR expense and your credit card (Visa, MasterCard or Discover cards only) will be charged upon requesting the service. To request express mailing of your documents, go to the following website.

<http://study.eshipglobal.com>

**You must use the website provided above — do not go through the FedEx, DHL or UPS websites directly.** All communication will go through the UEMS Eshipglobal Service. A notification will be sent to us once you have requested your documents to be sent by express mail. In addition, UEMS Eshipglobal Service will also notify you once International Services has processed your shipment of your documents.

If you use this service, you will be required to create your own user name and password in order to create an account. To request shipment, you will need your CU Student ID number or NR number, mailing address, e-mail address, phone number and credit card information. If you do not have a CU ID number or NR number, please enter J1111111111.

You may request shipment either to your foreign address, or to a U.S. contact address. If your documents will be sent to a U.S. contact address, please include the name of the person who lives at that address. **If the recipient is not you, please inform us immediately.** Please pay close attention to the information submitted, as errors in the credit card information or submitting incorrect or incomplete address information will result in a delay in the mailing of your documents. If you experience any difficulty in registering and processing the shipment, please use the “Help” link in the site for step by step instructions. If you have additional questions about how to use this service, please email [support@eshipglobal.com](mailto:support@eshipglobal.com).

Thank you,

The International Services Staff, Clemson University