



### **Instructions to Access the I-20 Form Amendment e-Form**

We have moved the IS-120: Request to Amend I-20 request form into an online portal called the Sunapsis iStart Portal. Below are instructions on how to access the portal as well as how to locate the Request to Amend I-20 e-form. Please note, the IS-120 form will be available within the portal.

**Step 1:** [Download the Duo Security App by following CCIT's instructions.](#) ([Click here for FAQs and tips on how to use Duo](#)) Once you have downloaded Duo, you can move on to Step 2 to connect to Clemson University's network through the VPN. Questions regarding this step should be directed to CCIT.

**Step 2:** [Click here](#) to download the VPN to your computer. If you would like detailed step-by-step instructions on how to download DUO and access Clemson University's VPN, please [click here](#). Questions regarding this step should be directed to CCIT.

**Step 3:** Using Internet Explorer as your browser, visit the URL: [istart.app.clemson.edu](http://istart.app.clemson.edu)

**Step 4:** Register your portal by entering your CU/XID and date of birth

**Step 5:** On the left-hand list of forms, select "F-1 Student Services," and complete the **I-20 Form Amendment** e-form

Please allow 7 business days for processing. You will receive an email from [is@clemson.edu](mailto:is@clemson.edu) notifying you when your updated I-20 has been issued and is available for collection. If you have any questions regarding the e-form, please contact International Services, [is@clemson.edu](mailto:is@clemson.edu).