Instructions to Access the I-20 Form Amendment e-Form

We have moved the IS-120: Request to Amend I-20 request form into an online portal called the Sunapsis iStart Portal. Below are instructions on how to access the portal as well as how to locate the Request to Amend I-20 e-form. Please note, the IS-120 form will be available within the portal.

**Step 1:** If you are off campus, you will first need to access the VPN in order to access the iStart Student portal. Set-up your computer to log into the Clemson Virtual Private Network, instructions are provided at the links below:

- Instructions for Windows OS - [http://www.clemson.edu/ccit/help_support/solution_guides/](http://www.clemson.edu/ccit/help_support/solution_guides/)
- Instructions for Mac OS - [http://www.clemson.edu/ccit/help_support/solution_guides/](http://www.clemson.edu/ccit/help_support/solution_guides/)

* The new VPN client must be run from the 32-bit version of Internet Explorer to install properly. Users running 64-bit IE will still need to use the old VPN service or the native Windows VPN client.

**Step 2:** Using Internet Explorer as your browser, visit the URL: istart.app.clemson.edu

**Step 3:** Register your portal by entering your CU/XID and date of birth

**Step 4:** On the left-hand list of forms, select “F-1 Student Services,” and complete the I-20 Form Amendment e-form

Please allow 7 business days for processing. You will receive an email from is@clemson.edu notifying you when your updated I-20 has been issued and is available for collection. If you have any questions regarding the e-form, please contact International Services, is@clemson.edu.