

Instructions to Access the Reduced Course Load Request e-Form

The Reduced Course Load request form is now available in the online iStart Portal. Below are instructions on how to access the portal as well as how to locate the Reduced Course Load Request e-form. Please note, the IS- 125 form will be available within the portal.

- Step 1: Download the Duo Security App by following CCIT's instructions. (Click here for FAQs and tips on how to use Duo) Once you have downloaded Duo, you can move on to Step 2 to connect to Clemson University's network through the VPN.
- **Step 2:** <u>Click here</u> to download the VPN to your computer. If you would like detailed step-by-step instructions on how to download DUO and access Clemson University's VPN, please click <u>here</u>.
- Step 3: Using Internet Explorer as your browser, visit the URL: istart.app.clemson.edu
- Step 4: Register your portal by entering your CU/XID and date of birth
- Step 5: On the left-hand list of forms, select "F-1 Student Services," and complete the *Request to Reduce Course Load* e- form

You will receive an email from <u>is@clemson.edu</u> notifying you when your request has been reviewed and approved in the SEVIS database. If you have any questions regarding the e-form, please contact our office.

Thank you and best regards, International Services