

# Supported Browsers and Operating Systems

SelectSite / HigherMarkets

Updated September 2, 2009

*(Includes upcoming changes for November 2009 – 9.3 release)*

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# Purpose

The purpose of this document is to educate our customers on the supported and certified **Browsers, Operating Systems, and Browser/Operating System combinations** recommended for use with the SelectSite / HigherMarkets application.

# Background Information

- The SelectSite /HigherMarkets application is a browser-based, hosted application that does not have inherent minimum operating system (OS) specifications.
- *However*, minimum browser requirements do exist. In order to meet the needs of clients and offer the most current technologies, SciQuest maintains a list of **certified** and **supported** browsers recommended for use of the SelectSite / HigherMarkets application.
  - **Certified OS/Browsers Combinations**
    - The use of these combinations is validated with every major and maintenance release of SelectSite / HigherMarkets.
  - **Supported OS/Browsers Combinations**
    - The use of these combinations is supported by SciQuest, but is not necessarily tested with each release.
  - **Non-Certified and Unsupported OS/Browser Combinations**
    - The use of these combinations has not been validated by SciQuest and is not recommended. Issues arising from the use of any combination not listed as supported or certified will not be addressed by SciQuest.

# Background Information

- SciQuest applications are developed using generally accepted standards for browser-based applications.
- It is SciQuest's policy to discontinue support of Browser / Operating System combinations based on their age (typically >3 years) or discontinuation of support by their manufacturer.
  - This document will be updated periodically and will be available on the Solutions KnowledgeBase. SciQuest will provide its customers three or more months notice when OS/Browser combinations are no longer supported.
- **Note:** Pop-up blocking should be turned off when working in the Production environment ([solutions.sciquest.com/your org](http://solutions.sciquest.com/yourorg)).

# Supported and Certified Browser / Operating System Combinations - *Valid until November 8, 2009*

The following table lists the CURRENT supported, certified, and non-supported combinations of Browser/Operating Systems for use with the SelectSite / HigherMarkets application.

Refer to the next page for upcoming changes with the SelectSite 9.3 release (November 2009).

Platform	Windows	Mac
<b>Certified Operating Systems</b>	XP SP2 Vista	OS 10.4 OS 10.5
<b>Certified Browser Versions</b>	Internet Explorer (IE) 7.0 Firefox 3.0	Firefox 3.0 Safari 3.2**
<b>Supported Operating Systems</b>	Windows 2000 XP (less than SP2)	OS 10.x
<b>Supported Browser Versions</b>	IE 8.0 IE 6.0 SP2 Opera 9.0	Mozilla 1.7 Safari 3.0 and higher
<b>Unsupported Browsers*</b>	Netscape (all versions) Firefox 1.5 and 2.0 Opera less than 9.0	Internet Explorer-Any Netscape (all versions) Firefox 1.5 and 2.0 Safari <2.0

\*\* Although Safari 3.0 and higher are supported by SciQuest, not all Supplier punchout sites support this browser.

# Supported and Certified Browser / Operating System Combinations - *Starting November 8, 2009*

The following table lists the FUTURE supported, certified, and non-supported combinations of Browser/Operating Systems for use with the SelectSite / HigherMarkets application starting with the 9.3 release (November 8, 2009). Refer to the previous page for the current recommendations.

Platform	Windows	Mac
<b>Certified Operating Systems</b>	XP SP2 Vista	OS 10.4 OS 10.5
<b>Certified Browser Versions</b>	Internet Explorer (IE) 8.0 and 7.0 Firefox 3.0	Firefox 3.0 Safari 3.2**
<b>Supported Operating Systems</b>	Windows 2000 XP (less than SP2)	OS 10.x
<b>Supported Browser Versions</b>	IE 6.0 SP2 Opera 9.0 Chrome 2.0 and higher	Mozilla 1.7 Safari 3.0 and higher
<b>Unsupported Browsers*</b>	Netscape (all versions) Firefox 1.5 and 2.0 Opera less than 9.0	Internet Explorer-Any Netscape (all versions) Firefox 1.5 and 2.0 Safari <2.0

\*\* Although Safari 3.0 and higher are supported by SciQuest, not all Supplier punchout sites support this browser.