Students,

Recently, you received the unfortunate news you either tested positive for COVID-19 or were exposed to someone who contracted the virus. You probably have felt confused, frustrated and even a bit anxious about what’s next. Those are natural reactions to feel during what has certainly been the most challenging time in my more than 30 years in higher education. However, I want you to know Clemson University has the utmost concern for your health and well-being.

Our collective University community has learned some very valuable lessons over the course of the past 18 months. Returning to in-person instruction and on-campus residential experiences was never going to be an easy task. In fact, I maintained from the very beginning the Clemson Experience would look and feel vastly different.

But, I am immensely proud of our team in Student Affairs and our many campus partners who have displayed an unyielding commitment to carrying out our academic mission in a way that is both thoughtful and deliberate. We are here to support you throughout this journey and move forward in the face of this global pandemic.

We have compiled a comprehensive guide on the following pages to assist you during the transition to isolation or quarantine housing and make your stay as comfortable and seamless as possible. If you have additional concerns or questions you cannot find in this document, please do not hesitate to reach out to the many resources provided or email covidquestions@clemson.edu.

Please know we are doing everything we can to protect and preserve the health, safety and welfare of our students, faculty, staff and guests by mitigating further spread of COVID-19. I look forward to your healthy exit from isolation or quarantine and look forward to a wonderful 2021-22 academic year together.

Go Tigers!

Sincerely,

L. Christopher Miller
Vice President for Student Affairs and Dean of Students
This document is designed to assist students who have tested positive for COVID-19 or been exposed, requiring isolation or quarantine respectively. Included is guidance for both scenarios, for residential students and those who live off campus, as well as helpful resources to ensure a seamless process for everyone involved.

Students who have tested positive will be contacted by Redfern Health Center medical staff as soon as possible. Please note this process can take a number of hours, due to the processing of multiple results at the same time.

For on-campus residents, your next contact after Redfern will be from Clemson Home. You may remain in your assigned residential space, but please stay apart from others as much as possible and please continue to wear face coverings as usual until you receive further guidance. You may also want to begin packing if you are asked to relocate to a temporary residence for isolation. Your patience with staff coordinating the next steps is greatly appreciated.

For off-campus residents, please isolate in your residence and stay apart from others as much as possible, while continuing to wear face coverings as usual.

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**RESOURCES**

Healthy Clemson COVID-19 Website

Voluntary Vaccine Upload Tool

Testing Signup Tool

COVID-19 Dashboard

Mandatory Online COVID-19 Training

Clemson Home Website

Student Health Services Website
You have tested positive for COVID-19. Now what?

This result determines your campus clearance status regardless of whether or not you have symptoms. You will need to isolate for 10 days from the date of test collection. You need to stay away from others and remain in your isolation residence (no class, no visiting friends, no going to the store) for the required length of time. If you are asymptomatic and have tested positive within the past 90 days, you may not need to isolate. You will need to provide proof of these results, though, through the COVID-19 Test Result Upload Tool.

If you are an on-campus resident, you may need to move to isolation housing, and our team in Clemson Home will assist you with basic needs. If you prefer to make other arrangements instead, that is allowed. You will still need to notify Clemson Home you are leaving your assigned space.

If you are an off-campus resident, you may isolate in spaces designed as single bedrooms with access to a single bathroom. Students who live off campus in shared rooms or bathroom spaces may reach out to Clemson Home for isolation assistance, with space offered as available. If you desire not to isolate on campus or your off-campus residence, you may choose to make other arrangements instead.

Redfern Health Center or the South Carolina Department of Health and Environmental Control (DHEC) will conduct contact tracing for students who have tested positive. If you are contacted, please cooperate as their efforts are key to containing the spread of the virus.

CAMPUS HOUSING CHECK-IN PROCESS
1. Residential students who have tested positive will be contacted by Redfern Health Center medical staff as soon as possible. This may take several hours, as multiple positive results are often reported in the same time frame.
2. Students will be asked by Clemson Home to temporarily relocate to a designated isolation space, where they will go through a contactless check-in process. Transportation can be provided or students may use their own vehicles.
3. A University staff member will be assigned to coordinate follow-up contact with students. Assigned staff will be available for contact and communication from students Monday through Friday from 10 a.m. to 6 p.m. Staff are directed to follow-up with students on academic progress, health and well-being and living space accommodations.

TRANSPORTATION
A shuttle service is available for students in need of transportation to and from their assigned isolation space. Speak to your Clemson Home representative for specific transportation needs.

HEALTH SERVICES
Medical Services
Students with non-urgent medical needs should call 864-656-1541 to schedule an appointment, visit MUSC Virtual Urgent Care or send a secure message to a nurse through MyHealth-e. If you need a prescription refill, contact the Pharmacy at 864-656-3562 to arrange delivery. For COVID-related questions, call 864-656-3571 to speak with a nurse.

Counseling and Psychological Services
Phone screening is available to students during business hours at 864-656-2451.

STUDENT EMPLOYEES
Students who work at the University need to contact their immediate supervisor to inform them of their status and request time off.

ACADEMIC REQUIREMENTS
Notification of Absence
Students in isolation should complete a Notification of Absence (NOA) at the link below. This form is used to notify instructors of anticipated absences. Once completed, you may be contacted by a staff member from the Office of Advocacy and Success for follow-up on any additional needs.

FILL OUT A NOTIFICATION OF ABSENCE
Communication with instructors
Once the NOA has been completed, students should consider emailing professors with any specific questions, concerns or updates. We have included a sample email below.

SAMPLE EMAIL TO INSTRUCTORS
Dear Professor ________,

My name is ________ and I am in your ________ class, section ________. I am unable to attend class and have completed the Notification of Absence form in Canvas. I plan to keep up with my class work by ________. I understand this is my responsibility as a student in your class. Please let me know if there is anything additional you would like for me to do to stay up-to-date in class.

Sincerely,

STUDENT NAME AND EMAIL

(Optional Line for Email)
I have questions about ________ and appreciate your support in helping me navigate this process.
BRIDGE TO CLEMSON STUDENTS
Students who are part of the Bridge to Clemson program should contact appropriate instructors regarding assignments. Click here to provide Tri-County Technical College with complete information on your COVID-19 status.

STUDENT SUPPORT
Meal delivery
Meal delivery begins the first full day after initial check-in. Prepared food delivery will be available between 11 a.m. and 1 p.m. daily. Students will also receive a box of non-perishable, shelf-stable food to serve as a supplement to prepared meals. Contactless delivery is acceptable for students in isolation; notify a friend (or service) to leave it at your designated location.

Mail delivery
A friend will need to bring your packages. Contact mail services at studpo@clemson.edu to authorize a pickup person. Please include the name and CUID number of the person picking up your mail and post office box number of the student in isolation. In the event mail has been transferred to a package locker, please provide your pin number for pickup.

Amenities
Each designated isolation space will include access to wifi, cable, mini-refrigerator, microwave, as well as complimentary pillows, linens and blankets.

CARE reports
The CARE Network connects current students with resources. If you need assistance with any academic matters, adjustment issues, behavioral concerns, death or grief, financial, personal health, relationships or student engagement.

FILE A CARE REPORT
Emergency contact
Students who need to access emergency services (911) should notify responders of their COVID-19 positive status, preferably at the time of the call, so they can utilize the appropriate personal protective equipment. Other emergency contact numbers are listed below.

EMERGENCY SERVICES
Clemson University Police Department 864-656-2222 / 911
Clemson City Police 864-624-2000 / 911
University Housing & Dining 864-656-2295
On-Call University Housing Staff (10a-6p) 864-656-7866
On-Call University Housing Staff (after 6p) 864-280-9891
University Call Center 864-365-0555
CCIT 864-656-3494

OFF-CAMPUS STUDENT PLANNING
Below are some tips for students isolating or quarantining in their residence off-campus:

- Make arrangements for food and drink; you could ask a friend to go grocery shopping for you and drop food off outside of your apartment or have them delivered from a store.
- Think about other responsibilities you may have outside of school, including taking care of pets, club activities and sports participation.
- Enhance your mental health by acknowledging difficult emotions, staying in touch with others virtually and identifying things to do with your time. Contact CAPS if you need additional support.

EXIT PROCESS
In order to exit isolation, students must meet the following criteria:

- Minimum 10 days since positive test
- 24 hours fever free without medicine
- Improvement of symptoms (if applicable)

Students will receive documentation from Redfern Health Center on the day of completion. Students will need to properly check out of their isolation housing; your Clemson Home representative will confirm checkout status.

Once you have completed isolation, you will not need to be tested again for 90 days after the date of the positive test collection.
EXPOSURE TO A POSITIVE - QUARANTINE REQUIRED

If you are unvaccinated and have been exposed to a COVID-19 positive individual, you will be required to quarantine.

Exposure is defined as being within 6 feet of a known COVID-19 positive case for 15 or more minutes (cumulative over a 24-hour period). If exposed, you will need to quarantine for 10 days after the most recent date of exposure. However, if you are asymptomatic for 7 days and receive a negative COVID test result on the 7th day, you may be released from quarantine on the 8th day. If you are fully vaccinated or previously tested positive for COVID-19 in the 90 days prior to exposure, you will not be required to quarantine. You must be able to provide proof in the form of vaccination records or a verifiable lab report.

If you are an on-campus resident, you may need to move to quarantine housing, and our team in Clemson Home will assist you with basic needs. If you prefer to make other arrangements instead, that is allowed. You will still need to notify Clemson Home you are leaving your assigned space.

If you are an off-campus resident, you may quarantine in spaces designed as single bedrooms with access to a single bathroom. Students who live off campus in shared rooms or bathroom spaces may reach out to Clemson Home for quarantine assistance, with space offered as available. If you desire not to quarantine on campus or your off-campus residence, you may choose to make other arrangements instead.

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CCIT 864-656-3494

EXIT PROCESS
In order to exit quarantine, students must meet the following:

• 10 days since date of last exposure to a positive individual
• You have not tested positive during quarantine
• Asymptomatic for at least 7 days could release on 8th day

Students will receive documentation from Redfern Health Center on the day of completion. Students will need to properly check out of their quarantine housing; your Clemson Home representative will confirm checkout status.