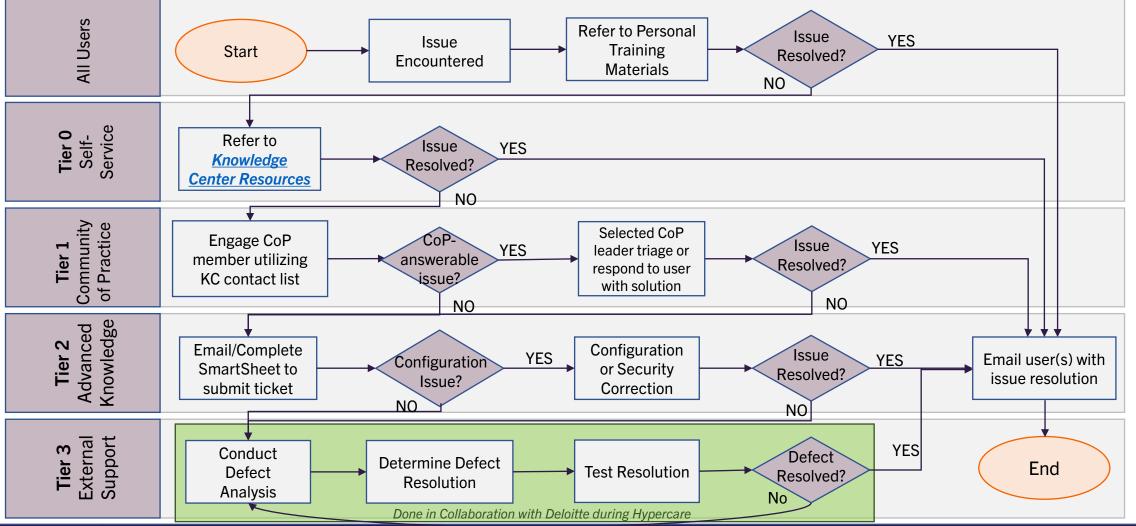
Incident and Management Overview

During Hypercare, incident management for Adaptive Planning will occur for issues encountered. The following process diagram illustrates support movement across the support tiers.



FINANCE AND OPERATIONS 1