



BILLING RATES - FY 25/26

DEPARTMENT NAME :

IT Customer Service (ITCS -2804)

VICE-PRESIDENT AREA :

CCIT

DESCRIPTION OF COMMODITY OR SERVICE :	UNIT OF BILLING	FY 25/26 RATE	CUSTOMERS BEING SERVED
Hardware Repair Labor Rate - Non-Warranty Computer Repair	Hour	\$75.00	Students; faculty; staff individuals
Hardware Repair Labor Rate - Non-Warranty Computer Repair	Hour	\$75.00	Departments

Notes:

Non-Warranty Repair charges will include labor charges and the cost of parts used.

For estimates, **one hour** at the standard labor rate is charged for **non-recommended** computer repair. Amount is credited if repair work is completed in CCIT

For estimates, **one-half hour** at the standard labor rate is charged for **recommended** computer repair. Amount is credited if repair work is completed in CCIT