J After Arrival FAQs

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When should I complete the SEVIS Check-In?

Once you arrive in the U.S, you are required by federal regulations to complete the SEVIS check-in process within 30 days of your program start date, which is listed in Section 3 of the DS-2019 Certificate of Eligibility for the J-1 Visa.

Why do I need to complete the SEVIS Check-In?

J-1 scholars in initial status are ineligible for such benefits as applying for a Social Security card, starting employment, or obtaining a SC Driver License. Only are you eligible for these benefits when the check-in process is completed, and the SEVIS record is validated to Active.

Do I need to visit the International Services office and complete the check-in process in person?

There are two ways to complete the SEVIS check-in with our office:

1. The forms/documents listed below can be *completed, scanned, and emailed* to International Services, is@clemson.edu. (If you have any dependents, the forms below will also be required to be provided in order for the check-in process to be completed.) Once your forms have been submitted, please allow up to 2 business days for your record to be activated.
   - Copy of U.S. J visa
   - Copy of DS-2019 with consular notes
   - Certificate of insurance coverage
   - Summary of coverage benefits
   - Completed IS-205 Form with your valid U.S. residential address (if you have not found your permanent address yet, please provide your temporary address)
   - Copy of I-94 Arrival/Departure record (available online at the Customs and Border Patrol website)

2. If you are unable to email us the check-in documents or prefer submitting these materials in person, please feel free to drop them by our office, located at 108 Long Hall during our [business hours](). You are welcome to email or call our office to schedule a call with an advisor if you have any questions regarding the check-in documents.

When do I need to purchase the insurance? What kinds of insurance plan can I purchase? Do you have a list of the approved insurers which I can choose from?

If you haven't done so already, you must purchase health insurance once you arrive in the U.S. Proof of your insurance coverage is required in order to complete your SEVIS Check-In. The period of required coverage is the actual duration of your program as recorded in your SEVIS record as well as listed in the "Program Begin Date," and "Program End Date," on your DS-2019(s). If you have dependents (J-2) accompanying you, they are also required to have proof of health insurance coverage.

The insurance plan you purchase must meet the [minimum requirements of the U.S. Department of State regulations](). Please view a list of some approved insurers [here]().

How can I obtain my TigerOne/University Identification Card and my Clemson email address?

If You Are Paid by Clemson: Your hiring department should work with you regarding your Clemson ID and username. Once that process is complete, please [visit TigerOne Card Services website]() if you need TigerOne support. You can order a TigerOne card via their [self-service page](). Please review the [memo from Tiger One Card Services]() regarding recently implemented fees for visiting scholars.

If You Are Not Paid by Clemson: Once your Clemson email address is reflected in the Clemson University Phonebook, please request a TigerOne Card as it is required for building access and other benefits. You can order a TigerOne card via their [self-service page](). Please note that international visitors who are not paid by Clemson must purchase a physical card and are ineligible for a mobile ID. Please review the [memo from Tiger One Card Services]() regarding recently implemented fees for visiting scholars.

Where can I go to apply for my driver's license? What are the required documents?

You will need to visit the South Carolina Department of Motor Vehicles (SCDMV) in Seneca, South Carolina, in order to apply for your permit or driver's license. For Seneca DMV's physical address, business hours, and contact information, please click [here]().

You will be able to locate a list documents required to apply for a driver's permit or license under [the section of "Acquiring a Driver's License" within the Exchange Visitor Guide.]()

Do I need an SSN card?

If you are paid by the university, then you are eligible for a U.S. Social Security Number (SSN). If you are not paid by the university but would like to apply for a SC driver license, you will need to obtain a denial letter, which states you are currently ineligible for employment, from the Social Security Administration Office by applying for a Social Security Number.

For more information on applying for a Social Security Number, please visit the [Social Security Administration website]().

How can I find a public computer and printer on campus?

Please check with your hosting supervisor to determine whether there is a public computer/printer located in your host department in which you are allowed to use. If there is no computer available, a

limited number of computers, which do not require a University login (for public use), are available in Cooper Library on the main floor in Learning Commons East.

Scanners are available on the 4th floor of Cooper. Scanning is free and may be used by both Clemson affiliates and the public. They can be emailed or saved to a USB drive. ([Cooper Library Map- 4th Floor](#))

The public printer is located in the 4th floor east Learning Commons (black & white). Cost is 5¢ per page (must be paid with a **Tiger 1 visitor card**, which can be purchased from the Value Transfer Station (VTS) in the POD Mini Mart on the 4th floor). You can send print jobs from any of the public computers in the library (select "Cooper Public" as the printer when sending the job).

If you have a mobile phone, you may also utilize it to take photos of your immigration documents to send to is@clemson.edu as long as the photos are legible.

How can I connect to the Wireless Network on campus when using my smartphone/laptop?

- **Clemson's user wireless network is provided through Eduroam**, a Global WiFi Roaming service for Academia. Eduroam allows for anyone with a valid Clemson login to use the Eduroam network here on campus but also at any other Internet2 Net+ institution taking advantage of this service.

  ❖ **CLEMSON USERS:**

  Your EDUROAM login is as follows:

  ➢ Username: USER@clemson.edu
  ➢ Password: your university credential

  Visit the guide [here](#).

- **Clemson guests can take advantage of the ClemsonGuest network** that allows for a temporary login credential to be used during a temporary visit.

  ❖ **GUESTS:**

  ➢ When users connect to clemsonguest, you will be presented with the following portal page after bringing up an Internet browser: Users that do not have a Username can click on the provided link to create an ID on the self-provisioning page.

When is the J-1 Orientation? And how can I register for the orientation?

J-1 Orientations are an important way for you to learn about your immigration responsibilities and tools you will need to be successful while you are at Clemson. Please review our [website](#) for more information regarding upcoming orientations and be on the lookout for an email invitation from our office.