



SERVICE AND ASSISTANCE ANIMALS FOR INDIVIDUALS WITH DISABILITIES; SERVICE ANIMALS IN TRAINING POLICY

1. PURPOSE

- 1.1. This policy delineates Clemson University's implementation of applicable federal and state law regarding service animals and service animals in training.
- 1.2. This policy also addresses assistance animal in housing facilities, which are also governed by applicable Federal and State law, as well as [the University's housing policies related to assistance animals](#).

2. SCOPE

- 2.1. Any individual or group wishing to bring a service animal or service animal in training to University property.
- 2.2. Any individual or group wishing to bring an assistance animal to a University housing facility.

3. POLICY STATEMENT

- 3.1. To the extent required under applicable law, the University allows service animals in appropriate buildings, classrooms, offices, residence halls, meetings, dining areas, recreational facilities, activities, and events when the animal is accompanied by an individual with a covered disability who indicates the service animal is both trained to provide and does provide a specific service directly related to the individual's covered disability.
- 3.2. To the extent required under applicable State law, the University also allows service animals in training that are more than six (6) months old and directly engaged with a recognized training program to learn service animal tasks, beyond general socialization and obedience training. Registration of a Service Animal in Training is required, as well as proof of insurance is also required for service animals in training. Registration of Service Animals in Training shall be through the [Students with Service Animals In Training Acknowledgement Form](#)
- 3.3. **All requirements for service animals under this policy also apply to Service Animals in training.**
- 3.4. To the extent required under applicable law, the University allows assistance animals in University housing when:
 - 3.4.1. the individual has a documented covered disability;
 - 3.4.2. the animal is necessary to allow the individual with a covered disability an equal opportunity to use and enjoy the dwelling; and
 - 3.4.3. there is an identifiable relationship or nexus between the covered disability and the assistance the animal provides.



3.4.4. Assistance animals are not allowed outside of the University Housing facility and its immediate surrounding areas.

3.5. The Office of Access and Equity is authorized to create, implement, and maintain the required Guidelines and Operating Procedures for this policy.

3.6. Removal of Service or Assistance Animals:

3.6.1. The University has the right to remove a service or assistance animal from its grounds or facilities for failure to comply with this policy or applicable law, if:

- 3.6.1.1. the owner cannot effectively control the animal
- 3.6.1.2. the animal is not housebroken
- 3.6.1.3. the animal poses a direct threat to the health or safety of others
- 3.6.1.4. the animal causes a fundamental alteration in the University's services, programs, or activities.

3.6.2. If such behavior or condition persists, the owner may be directed not to bring the animal on University grounds and facilities until the problem is rectified.

3.7. Exclusion/Expulsion of a Service or Assistance Animal

3.7.1. A service or assistance animal may be excluded from certain areas or expelled from campus if its presence:

- 3.7.1.1. Would cause or has caused substantial physical damage to the property of others.
- 3.7.1.2. Would pose or has posed an undue financial and administrative burden on the University.
- 3.7.1.3. Would conflict or conflicts with legitimate safety requirements.
- 3.7.1.4. Would result in a fundamental alteration of the University's program(s).
- 3.7.1.5. Any combination of the aforementioned reasons

3.8. Restricted Areas on Campus

3.8.1. The University may prohibit the use of service animals in certain locations due to health or safety restrictions, potential danger to the animals, or where the use of service animals may compromise the integrity of certain activities.

3.8.2. Access to restricted areas may be granted on a case-by-case basis by contacting the appropriate department, laboratory, or farm representative and the ADA Coordinator in the Office of Access and Equity.

3.9. Authorization for Removal, Exclusion, or Expulsion

3.9.1. The following offices have the authorization to assess/investigate and make determination to remove, exclude, or bar a service or assistance animal from campus and surrounding areas.

- 3.9.1.1. **Employees:** The Office of Access and Equity will investigate and determine any claims related to service animals and service animals in training with employees and will work with the Office of Human Resources as appropriate.



3.9.1.2. **Students:** The Office of Student Affairs (OCES) will investigate and determine any claims related to students with service animals, service animals in training, and/or assistance animals, and will work with the Office of Student Accessibility Services when appropriate.

3.9.1.3. **Visitors:** Clemson University Police Department will handle any claims related to visitors with service animals and will work with the Office of Access and Equity as appropriate.

3.9.2. In the event of a dispute about a University provided accommodation relating to a service animal or assistance animal, a complaining party may file a complaint through the Office of Access and Equity.

4. RESPONSIBLE DEPARTMENT/DIVISION

4.1. The Office of Access and Equity is responsible for the maintenance of this policy, 864-656-0620

4.2. Employees and visitors with service animals or service animals in training make seek assistance from the Office of Access and Equity, 864-656-0620

4.3. Students with service animals, service animals in training or assistance animals may seek assistance from the Office of Academic Affairs and Provost, academicaffairs@clermson.edu.

5. PUBLISHED LOCATION:

5.1. [Office of Access and Equity Policies and Procedures](#)

6. APPROVAL & REVISION HISTORY

6.1. President Approval: December 6, 2021

6.2. Originally Issued: December 6, 2021