



### **Lisa Bona** **Chief Business Operations Officer**

Lisa Bona serves as chief business operations officer for the Division of Student Affairs. She returned to Student Affairs in April 2017 after spending three and a half years as associate director of student financial services and EmoryCard Services at Emory University in Atlanta.

In her current role, she oversees all business operations, budgets, financial and personnel activities for the division. She also provides leadership and oversight of all financial planning within Student Affairs to support effective strategic decisions, operational excellence and resource alignment.

Bona's team in Student Affairs Business Operations (SABO) provides advisement and support to areas within the division portfolio through a variety of financial and personnel activities and management, and operational excellence.

SABO was named Student Affairs Team of the Year in 2019 after successfully juggling the financial impact of several departments moving to the Finance and Operations Division and also for implementing value mapping, which ties departmental work into the overall strategic plan of the division.

Bona acts as the chief fiscal, human, strategic and compliance officer for Student Affairs. In addition, she serves as the financial and HR compliance officer on the Student Affairs Inclusion & Equity Committee, primary advisor to the capital improvement committee of Clemson Undergraduate Student Government, and provides financial and business operations advisement to undergraduate and graduate student governments.

Bona previously served as business manager for Littlejohn Coliseum from 2003-06 when the facility was managed by Student Affairs. During that time, she was the initial point of contact for all potential internal and external clients. She coordinated the budget and managed financials for major event settlement, including basketball games, concerts and conferences.

Bona then served as an assistant business officer for Student Affairs from 2006-09. During that time, she monitored all budget activity and kept financial records for Campus Life, Student Life and the Gantt Intercultural Center. She moved into the role of senior strategic analyst through 2013, eventually assuming control of divisionwide activities in the strategic planning and analysis area for SABO while also directing activities for the TigerOne Card Services office, including the financial transaction system. She served as the division's liaison to many campus partners, including Accounting Services, Human Resources, Internal Audit and Procurement Services.

While at Emory, she oversaw all aspects of the EmoryCard program, including electronic access, meal plan access and ID card production. She organized, planned and directed day-to-day operations of the program and oversaw office personnel. Bona also developed policies and procedures for campus use of EmoryCard.

Bona earned a bachelor's degree in business administration, with a concentration in management and marketing, from Lander University in May 1998. She added a master's degree in human resource development from Clemson in August 1999.

She and her husband, Eric, have a daughter, Mary Mackenzie.