

STUDENT HEALTH SERVICES

HIGHLIGHTS 2019-20

Student Health Services (SHS) is an integrated, outpatient organization comprised of three divisions: Medical Services, Counseling and Psychological Services (CAPS) and Healthy Campus. SHS is one of 17 student health centers in the United States accredited by The Joint Commission. This recognition speaks to our commitment to quality patient care and safety. Other recognitions include accreditations by the American Psychological Association for our doctoral internship program and the Commission on Office Laboratory Accreditation for our laboratory. *Modified emergency operations, due to COVID-19, makes this year's data very different than prior years.*

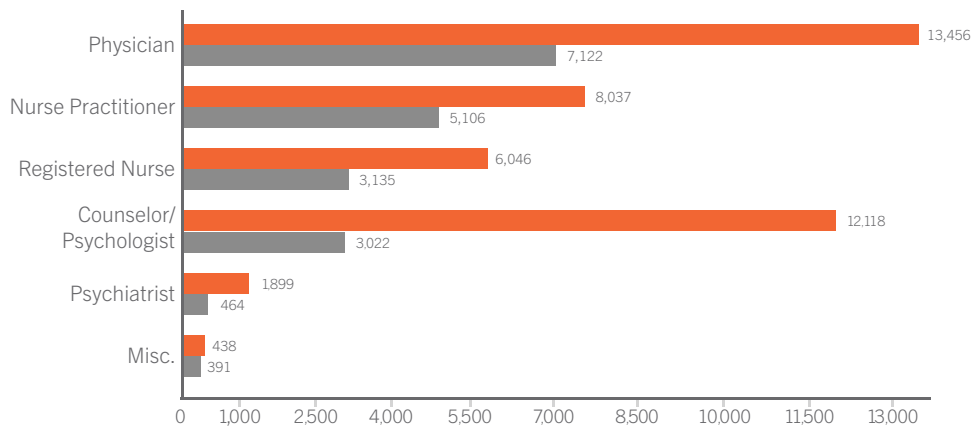
COVID-19 MODIFIED OPERATIONS

Examples of the departmental response to COVID-19:

- Served on several Clemson University COVID-19 committees and workgroups
- Conducted virtual CAPS and medical visits as well as virtual trainings on wellness
- Acquired necessary equipment/staff/processes for in-house COVID-19 testing
- Collaborated with CCIT, DHEC, Clemson Athletics and the Sullivan Center to manage positive cases affiliated with Clemson University and perform contact tracing
- Reconfigured patient flow in the Redfern Health Center
- Developed curbside, walk-up and campus delivery workflows to help patients receive medications safely, outside of the building

PATIENTS/CLIENTS AND PROVIDER VISITS

19,240 Total patients/clients 41,994 Total provider visits
(Not included: CAPS groups/workshops)



BY THE NUMBERS

Total RX Filled **29,086** RX Refilled **6,979**
 Lab Tests **14,490**
 Immunization Visits **3,209**
 X-Ray Exams **1,634**
 Allergy Visits **1,271**
 Travel Clinic **87**

FLU VACCINES

 **33%**

Increase in injections administered over six years (**1,926** injections)

CAPS: COUNSELING AND PSYCHOLOGICAL SERVICES

	Fall 2019	Spring 2020	Annual Total
CAPS IA Triage Numbers	1,255	602	1,857

240

Total CAPS Groups/Workshops

1,146

Total Attendees

HEALTHY CAMPUS

Aspire to Be Well (Fall 2019 data) is a 90-minute peer-led health- and safety-focused dialogue. The dialogue covers key areas to maintaining a healthy and safe campus, including overall wellness, alcohol and other drug misuse prevention, mental health and suicide prevention, and interpersonal violence prevention.

6,169 Total Students Completed
98% Completion Rate

98% Freshmen and Transfer
5,307 Students

92% Bridge
862 Students

Aspire Students Tell Us:

"It was incredibly useful and enlightening. I'm glad all students are required to take it."

"I thought the information about all the resources Clemson has was explained very well. I feel very informed and equipped to handle certain situations now."

"I feel the content was covered very well as a whole. I feel pretty confident that I can act in various situations in order to help someone or even myself."

