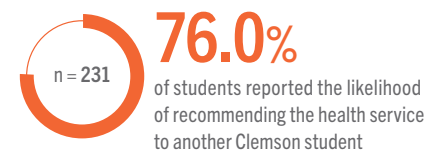
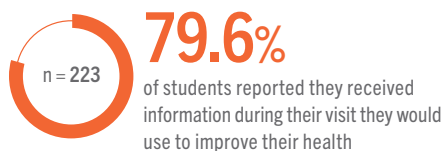
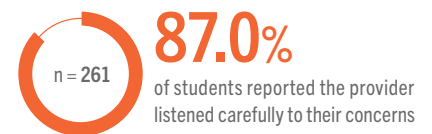
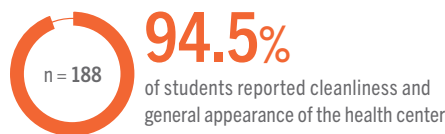
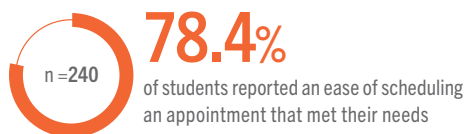


Student Health Services (SHS) is an integrated, outpatient organization comprised of three areas: Medical Services, Counseling and Psychological Services (CAPS) and Healthy Campus. With a focus on providing high quality programs and services that support health promotion and well-being, we strive to be highly accessible and supportive to students.

SHS is one of 17 student health centers in the United States accredited by The Joint Commission. This recognition speaks to a commitment to quality patient care and safety. Other recognitions include accreditations by the American Psychological Association for our doctoral internship program and the Commission on Office Laboratory Accreditation for our laboratory.

ACHA-PATIENT SATISFACTION ASSESSMENT SERVICE (ACHA-PSAS)

The ACHA-PSAS is a patient satisfaction survey that provides insight into the quality and performance of a college or university health service. Clemson elects to participate in this survey to support its dedication to students and continuous improvement. Twice a month, a random sample of students who received medical and CAPS services are invited to participate. Responses are anonymous. This year **309** students responded to the survey.



MEDICAL SERVICES

SHS provides ambulatory care for illness and injury, pharmacy, lab, X-ray and specialty services including women's health, sports medicine, allergy and immunization, and travel clinics. Students can call or use MyHealth-e webportal to schedule in-person or virtual appointments.

	Provider Visits	Patients Served
Physician	10,547	5,431
NP	6,767	4,389
RN/LPN	5,501	2,273
Miscellaneous	1,430	984

Pharmacy	Number
Patients Served	6,083
Immunizations Given	1,301
RX Filled (Total)	22,321
RX Refilled	5,300

Treatment Type	Number
Lab Tests	11,805
X-Ray Exams	1,497
Allergy	1,522
Immunization	4,089
Travel Clinic	5

24,245
Total provider visits

Student patient feedback on care received

"...is the best primary care doctor I have ever had. Absolutely no judgement, sound advice, never rushed and always with a smile. Trust that doctor with my life."

Student patient feedback on overall experience

"I have always had a wonderful experience at Redfern and have no complaints at all. Staff are always extremely helpful, kind and able to help with anything at all that I need."

COUNSELING AND PSYCHOLOGICAL SERVICES (CAPS)

CAPS provides a safe and confidential environment for students to address their concerns in-person or virtually. Mental wellness, just like physical health, is necessary for students to meet their academic and life goals. CAPS operates on a short-term model as an outpatient center. Students in need of intensive services will be referred to an outside provider.

INDIVIDUAL COUNSELING:

12,623

Total therapy visits

2,793

Total therapy patients

2,209

Total psychiatrist visits

426

Total psychiatrist patients

WORKSHOPS AND GROUP COUNSELING:

Group therapy is often the optimal form of intervention since many issues students encounter occur in social settings. It follows that working out these issues in a therapeutic social environment facilitates growth. CAPS offers both general and specific theme groups as well as groups that focus on learning effective skills.

36.4%

Increase in total workshops and groups

2020-21

195

2021-22

266

39.0%

Increase in total attendees

2020-21

736

2021-22

1,023

Student client feedback on CAPS

"I feel like a changed person with a totally different perspective on life. I am so glad that I had this experience, and I learned a lot from it. I wouldn't trade the personal growth I experienced for anything....Thank you CAPS for answering my calls and pushing me through to where I am now. Forever grateful."

Student patient feedback on psychiatry sessions

"Very professional, compassionate and allows me to just feel the way I feel without discrediting my emotions and state of mind. Best psychiatrist I have had in while dealing with my depression."

HEALTHY CAMPUS

Healthy Campus strives for Clemson University to be a national model of health, safety and sustainability and for our students to experience a way of life that contributes to lifelong health and well-being. Healthy Campus contributes by public health advocacy, engaged learning activities and population-level interventions. Tigers Together suicide prevention advocacy trained over **240** RAs and over **370** deans, department chairs, faculty, staff and students. AlcoholEdu had a **90 percent** Fall completion rate and a **70 percent** Spring completion rate.

ASPIRE TO BE WELL:

90-minute peer-led health and safety focused dialogue with sessions for graduate students coming in FY23



90.0%

program completion rate for first-year and transfer students



69.0%

program completion rate for Bridge students



90.5%

of student learning outcomes were achieved in responses from the 48-hour post survey

NOTABLE ACCOMPLISHMENTS

- Reaccredited by The Joint Commission and Commission on Office Laboratory Accreditation
- Achieved a **18 percent** response rate for the National College Health Assessment, higher than **14 percent** national average
- Continued COVID-19 management of positive cases, vaccination administration and hazard analysis and implementation
- Implemented pre-matriculation partnerships with CU-ICAR and ClemsonLIFE
- Enhanced medical and CAPS services through partnerships with MUSC, Prisma and Graduate Student Government
- **60** students and employees attended three thought sessions to focus on root causes, challenges and barriers to well-being