

FY23 HIGHLIGHTS

Student Health Services (SHS) is an integrated, outpatient organization comprised of three areas: Medical Services, Counseling and Psychological Services (CAPS), and Healthy Campus. With a focus on providing high quality programs and services that support health promotion and well-being, we strive to be highly accessible and supportive to students.

SHS is accredited by The Joint Commission, a recognition that speaks to a commitment to quality patient care and safety. Other recognitions include accreditations by the American Psychological Association for our doctoral internship program and the Commission on Office Laboratory Accreditation for our laboratory.

ACHA-PATIENT SATISFACTION ASSESSMENT SERVICE (ACHA-PSAS)

The ACHA-PSAS is a patient satisfaction survey that provides insight into the quality and performance of a college or university health service. Clemson elects to participate in this survey to support its dedication to students and continuous improvement. Twice a month, a random sample of students who received medical and CAPS services are invited to participate. Responses are anonymous.



88.0%

of students reported an ease of scheduling an appointment that met their needs, a **12.2**% increase from FY22



95.4%

of students reported cleanliness and general appearance of the health center, a 1.0% increase from FY22



93.0%

of students reported the provider listened carefully to their concerns, a **6.9**% increase from FY22



86.2%

of students reported they received information during their visit they would use to improve their health, an **18.7**% increase from FY22



89.0%

of students reported an overall satisfaction with their visit, an **8.4**% increase from FY22



81.0%

of students reported the likelihood of recommending the health service to another Clemson student, a **3.3**% increase from FY22

"All of the providers I have seen at Redfern...have always been excellent in their knowledge, care and professionalism. I am thankful that such a great team of providers is available to me and other students, and all of them (plus the staff at Redfern) deserve a multitude of praise for their dedication to caring for Clemson students!"

- Student Patient

MEDICAL SERVICES

SHS provides ambulatory care for illness and injury, pharmacy, lab, X-ray and specialty services including women's health, sports medicine, allergy and immunization, and travel clinics. Students can call or use MyHealth-e webportal to schedule in-person or virtual appointments.

26,173
Total provider visits

	Visits	Patients
Physician	9,884	5,172
NP/PA	7,933	4,759
RN/LPN	5,221	2,144
Psychiatrist	1,175	234
Miscellaneous	1,960	1,109

Treatment Type	Number
Lab Tests	11,401
X-Ray Exams	1,755
Allergy	1,616
Immunization	4,183
Travel Clinic	37

COUNSELING AND PSYCHOLOGICAL SERVICES (CAPS)

CAPS provides a safe and confidential environment for students to address their concerns in-person or virtually. Mental wellness, just like physical health, is necessary for students to meet their academic and life goals. CAPS operates on a short-term model as an outpatient center. Students in need of intensive services will be referred to an outside provider.

INDIVIDUAL COUNSELING:

9,152

Total therapy patients, an

WORKSHOPS AND GROUP COUNSELING:

Group therapy is often the optimal form of intervention since many issues students encounter occur in social settings. It follows that working out these issues in a therapeutic social environment facilitates growth. CAPS offers both general and specific theme groups as well as groups that focus on learning effective skills.

178
Total workshops and groups

531

PHARMACY

SHS Pharmacy provides services on campus to students and employees. Pharmacy staff fill prescriptions from SHS and offsite providers, administer immunizations, and offer recommendations for over-the-counter items. Students can call the pharmacy or use MyHealth-e to schedule vaccination appointments.

Pharmacy	Number
Patients Served	6,356
Immunizations Given	1,577
RX Filled (Total)	23,289
RX Refilled	5,196

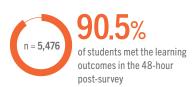
HEALTHY CAMPUS

Healthy Campus strives for Clemson University to be a national model of health, safety and sustainability and for our students to experience a way of life that contributes to lifelong health and well-being. Healthy Campus contributes through public health advocacy, engaged learning activities and population-level interventions.

ASPIRE TO BE WELL:

90-minute peer-led health and safety focused dialogue





EIGHTH ANNUAL OUT OF THE DARKNESS WALK:

217
Participants

\$18,025
Raised for the American Foundation

for Suicide Prevention (AFSP)

TIGERS TOGETHER SUICIDE PREVENTION ADVOCACY TRAINING:



792
Total participants



93.9%

of participants are undergraduates including residential assistants, multiple fraternities, sororities and Air Force ROTC students



ALCOHOL AND OTHER DRUG HIGHLIGHTS:

- 38,000 impressions on social media for the 2022 Homecoming Football game with the Celebrate Safely campaign
- **5** staff members from Healthy Campus, CAPS and the Office of Community and Ethical Standards received training to provide the Brief Alcohol Screening and Intervention for College Students (BASICS), funded through the International Town and Gown Association
- The Alcohol and Other Drug Advisory Board (AODAB) finalized the University's new Alcohol and Other Drug Strategic Plan