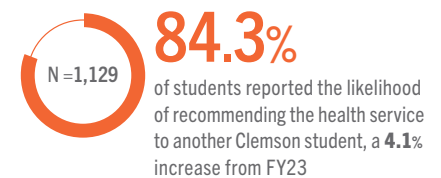
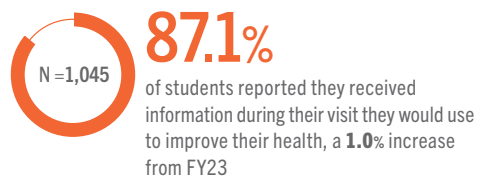
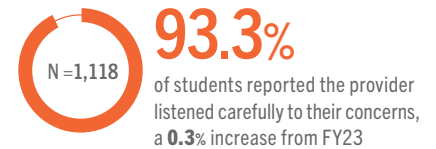
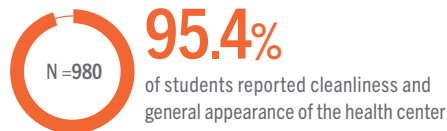
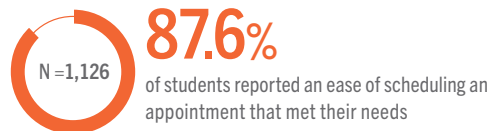


Student Health Services (SHS) is an integrated, outpatient organization comprised of three areas: Medical Services, Counseling and Psychological Services (CAPS) and Healthy Campus. With a focus on providing high quality programs and services that support health promotion and well-being, we strive to be highly accessible and supportive to students.

SHS is accredited by The Joint Commission under both the Ambulatory Care and Laboratory Standards. This recognition speaks to a commitment to quality patient care and safety. In addition, Counseling and Psychological Services is accredited by the American Psychological Association for our doctoral internship program.

ACHA-PATIENT SATISFACTION ASSESSMENT SERVICE (ACHA-PSAS)

The ACHA-PSAS is a patient satisfaction survey that provides insight into the quality and performance of a college or university health service. Clemson elects to participate in this survey to support its dedication to students and continuous improvement. This year SHS changed its approach to disseminating the anonymous survey by inviting all patients/clients who had a Medical, CAPS or Pharmacy Immunization visit to participate. SHS received **1,137** responses, a **147.2%** increase from FY23, and levels of satisfaction remained consistent.



“Everyone was so friendly and I loved how they explained everything to me so I could understand medically what was happening instead of just saying “treat it by doing x, y, z.”

— Student Patient

“I have been very happy with every CAPS visit at Redfern. They have been very helpful and made a big difference for my mental health and helped me stay in college.”

— Student Patient

MEDICAL SERVICES

SHS provides ambulatory care for illness and injury, lab, X-ray and specialty services, including women’s health, sports medicine, allergy and immunization and travel clinics. Students can call the office or use the MyHealth-e web portal to schedule in-person or virtual appointments.

Treatment Type	Number
Lab Tests	11,681
X-Ray Exams	1,749

25,333
Total provider visits

	Visits	Patients
MD	9,959	5,291
NP	7,899	4,820
RN	4,219	1,423
Psychiatry	1,343	216
MUSC Specialty Provider	4	4
Ancillary	1,909	1,391

COUNSELING AND PSYCHOLOGICAL SERVICES (CAPS)

CAPS provides a safe and confidential environment for students to address their concerns in-person or virtually. Mental wellness, just like physical health, is necessary for students to meet their academic and life goals. CAPS operates on a short-term model as an outpatient center. Students in need of intensive services will be referred to an outside provider.

INDIVIDUAL COUNSELING:

10,627

Total therapy visits

1,832

Total therapy patients

WORKSHOPS AND GROUP COUNSELING:

Group therapy is often the optimal form of intervention since many issues students encounter occur in social settings. It follows that working out these issues in a therapeutic social environment facilitates growth. CAPS offers both general and specific theme groups as well as groups that focus on learning effective skills.

169

Total workshops and group sessions

570

Total attendees

PHARMACY

SHS Pharmacy provides services on campus to students and employees. Pharmacy staff fill prescriptions from SHS and offsite providers, administer immunizations, and offer recommendations for over-the-counter items. Students can call the pharmacy or use MyHealth-e to schedule vaccination appointments.

Pharmacy	Number
Patients Served	6,524
Immunizations Given	2,622
RX Filled (Total)	24,532
RX Refilled	4,968
Over-The-Counter	7,333

HEALTHY CAMPUS

Healthy Campus provides population-level risk reduction, holistic well-being and health promotion to our students. We create an environment where students thrive and develop lifelong patterns for health and well-being. In addition to the below accomplishments, a highlight for FY24 was completing the Department of Education Alcohol and Drug Biennial Review.

PROGRAM AND OUTREACH:

1,158

Total number of Well-Being Educational Program participants

5,707

Total number of Aspire to be Well participants

339

Total number of Tigers Together Suicide Prevention Advocacy training participants

5,850

Total number of mental health window clings installed

OUT OF DARKNESS SUICIDE PREVENTION AWARENESS WALK:

14

Total teams

256

Total participants, an **18.0%** increase from FY23

\$25,111

Raised, a **39.3%** increase from FY23

NARCAN PROGRAM LAUNCH:

50

Total ONEBoxes installed across campus

1,000+

Total NARCAN units distributed at campus educational events before December 2024